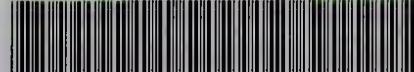
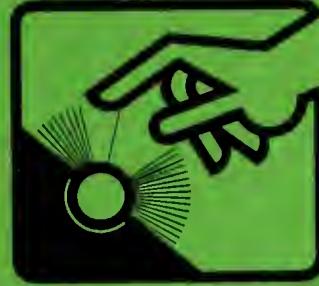


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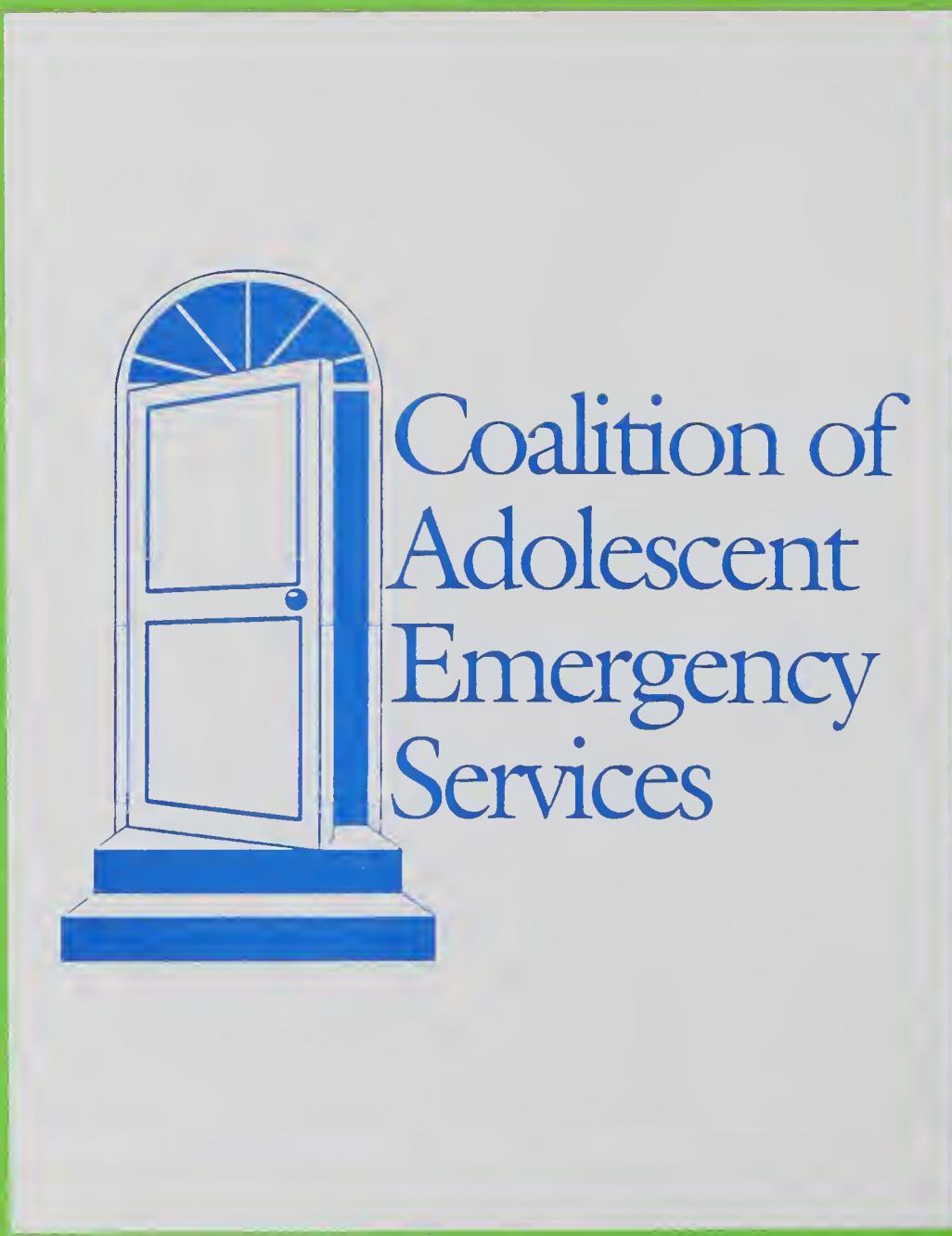
# EMERGENCY SHELTER PROGRAMS FOR ADOLESCENTS IN MASSACHUSETTS

## *Directory*

Massachusetts Committee for Children and Youth  
in cooperation with  
The Massachusetts Department of Social Services

July, 1990

913/121



Coalition of  
Adolescent  
Emergency  
Services



Coalition of  
Adolescent  
Emergency  
Services

STACEY URBONAS  
Project Relations Coordinator

*It's only fair  
that each child  
be cherished ♡*

cont.

MASSACHUSETTS COMMITTEE FOR CHILDREN AND YOUTH  
14 Beacon Street • Suite 706 • Boston, Massachusetts 02108  
617 • 742 • 8555 Fax 742 • 7808

## THE COALITION OF ADOLESCENT EMERGENCY SERVICES

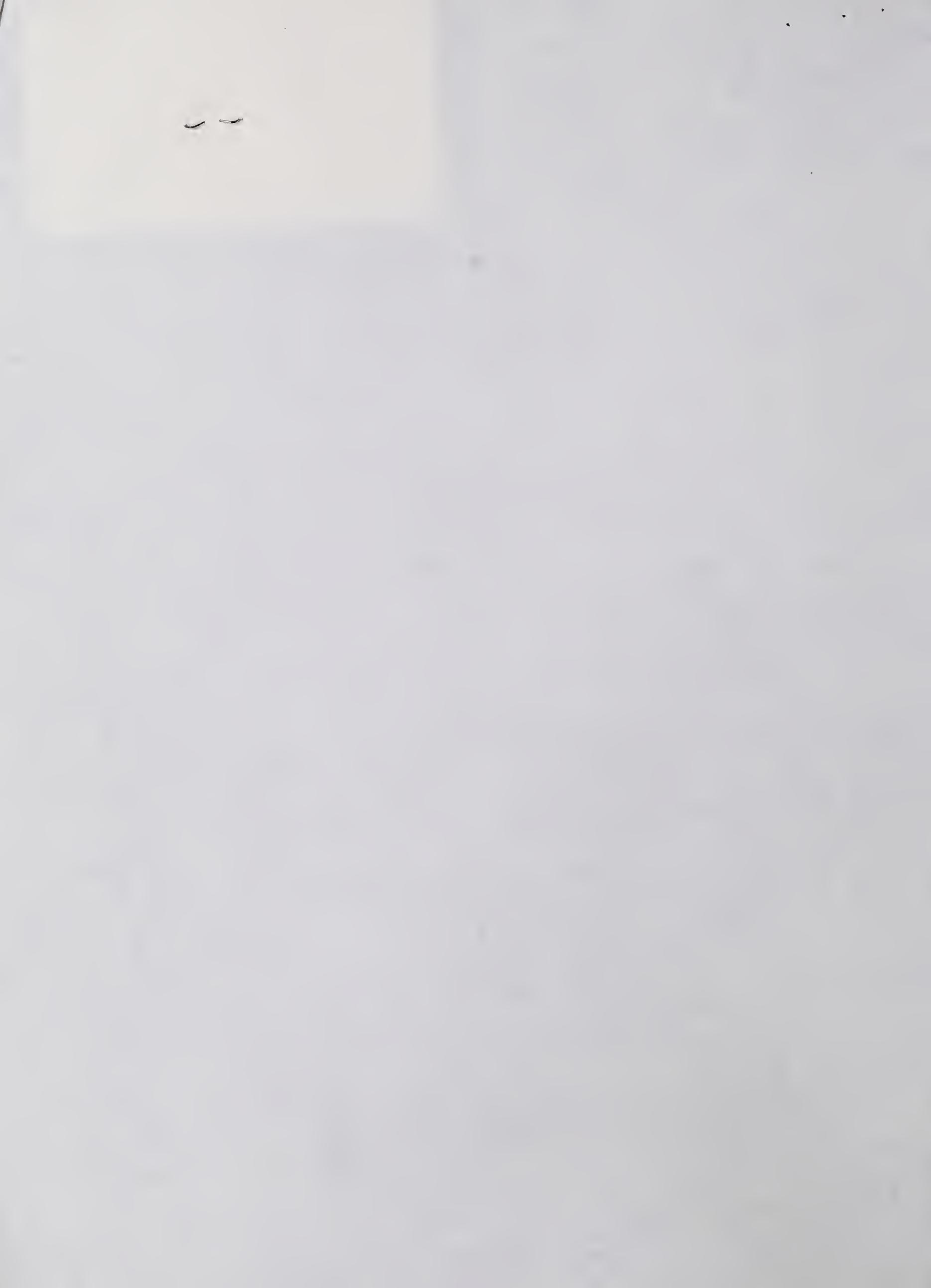
A Network of Non-Profit, Youth Serving Programs Across Massachusetts

### THE COALITION

The Coalition of Adolescent Emergency Services (CAES) is a statewide network of twenty-two member organizations and several affiliates providing 24 hour emergency services including shelter, support, outreach, and advocacy to over 4,000 youth and their families each year. Organized in 1982 by the Massachusetts Committee for Children and Youth, a thirty-two year old private non-profit advocacy organization, the Coalition also serves as "watchdog" to the state system -- monitoring activities of state agencies, gubernatorial budget cuts, legislation, et cetera -- and as its own "watchdog," instituting a comprehensive peer review system to ensure the highest quality services reach all youth and families in crisis.

### ONGOING EFFORTS

- To see a comprehensive system of care: one which addressed family dysfunction prevention; immediate, accessible family care; and extensive programming for children and youth who must live away from their natural family
- To ensure the health of high risk adolescents in shelters and emergency foster care through enhanced programming and formal linkages with primary health care facilities
- To ensure the education of high risk adolescents in the public school system, and to help educate school personnel about the needs and issues of out-of-home youth
- To enhance communication between programs in order to provide vulnerable youth and families with the most effective services possible
- To promote the best policies and practices for serving youth in crisis through an interagency peer review system



## **SPECIAL PROJECTS**

### ***A CAES for Safety: HIV/AIDS Prevention and Education Project***

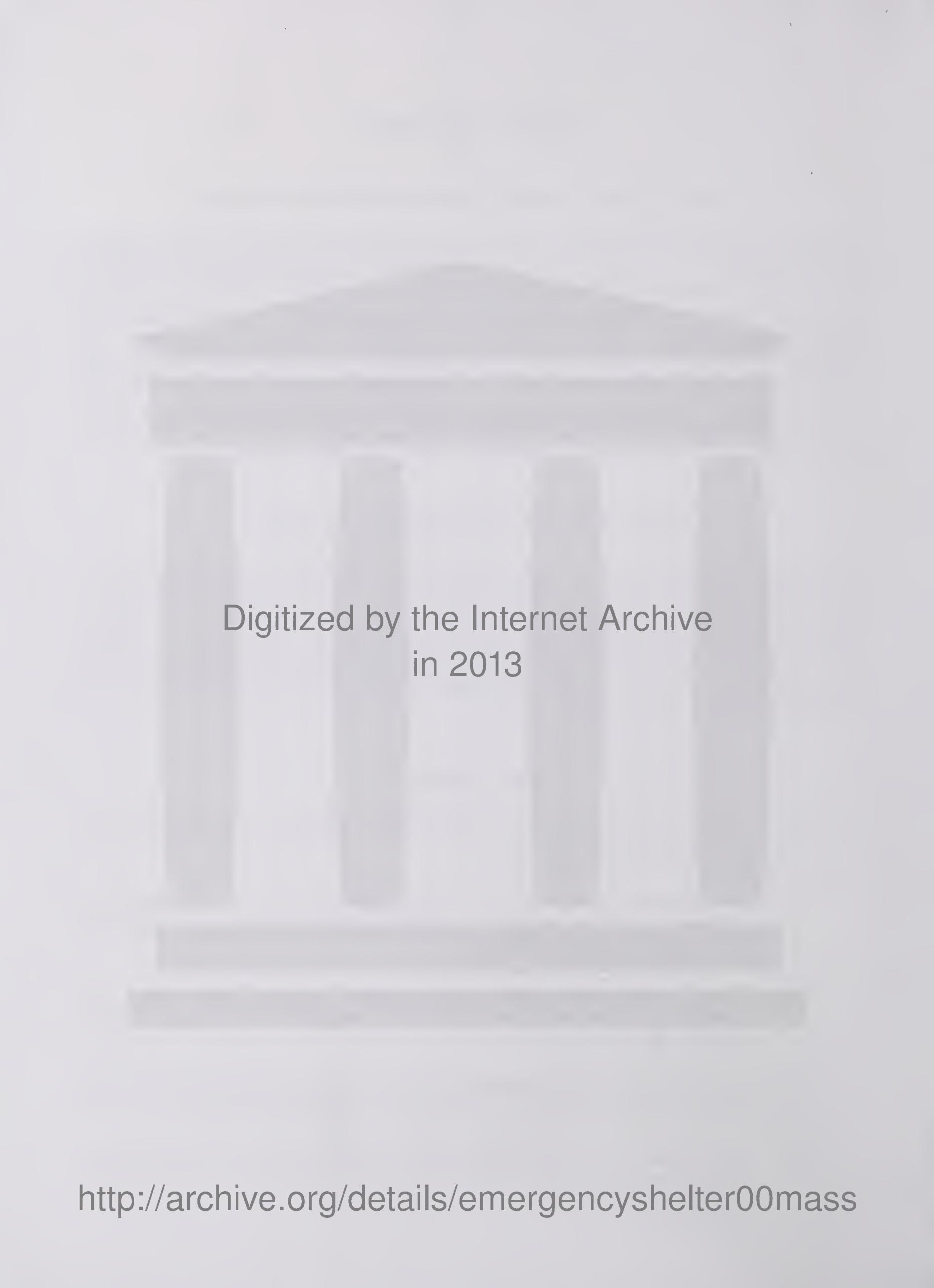
Beginning in July 1989 through funding from Centers for Disease Control, the project trains both youth and staff in 9 greater Boston emergency shelters in HIV/AIDS prevention. In 1990, a full-time Health Educator lead bi-monthly trainings at each shelter site. In 1991, regional staff trainings were held in addition to client visits. A 1991 grant from the Aetna Foundation will allow expansion of the peer education component of the project, which trains and utilizes "peer educators" (youth trained in discussing HIV/AIDS prevention with other youth). Persons living with AIDS (PWA's) -- including teen PWA's -- also participate in this cutting edge HIV/AIDS education project. The Boston City Council, the National Network for Runaway and Youth Services, and the City of Cambridge AIDS Task force are among many who have praised the program and staff for its effectiveness, and view it as a nationally replicable model.

### **Substance Abuse Linkage and Education Project**

Of 1,066 youths in CAES programs surveyed in 1989, 67% presented *significant* alcohol and other substance abuse problems. Funded through the Drug Abuse Education and Prevention Program for Runaway and Homeless Youth of the United States Department of Health and Human Services, this project began in October 1990 to enhance the emergency service system and each agency's capacity to provide outreach, referral and treatment to substance abusing youth in their care. Agencies will link with community resources, update policies, and increase resources to better serve these youth.

## **SUCCESES**

- Aftercare programming keeps almost 100% of families from requiring extended out-of-home adolescent care
- Immediate crisis intervention and family mediation--in the shelter/foster home programs and police stations--keeps families together and avoids further costly child welfare system involvement
- Special programming pinpoints youth at risk of substance abuse and/or HIV infection, providing early intervention as well as specialized treatment and follow-up when needed
- Transitional living services give out-of-home youth the skills and self-esteem they need to finish school, seek and hold jobs, and live law-abiding lives
- In the interest of prevention as well as crisis intervention, CAES members address unique community needs working directly with community members in service planning and implementation

A faint, grayscale background image of a classical building, possibly a temple or a large hall, featuring multiple columns and a tiered roof. The image is intentionally faded and out of focus, serving as a subtle backdrop.

Digitized by the Internet Archive  
in 2013

<http://archive.org/details/emergencyshelter00mass>

## **MEMBERS**

Access House, East Falmouth  
Amherst Shelter, Amherst  
Boston Adolescent Shelter, Jamaica Plain  
Boston Children's Services, Boston  
Brookline Community Mental Health Center, Brookline  
Concord-Assabet Adolescent Services, Concord  
Emergency Resource Center Center for Human Development, Springfield  
Harbinger House, Framingham  
L.U.K., Inc., Fitchburg  
Marathon House, Inc., Walpole  
Meadowhouse, Inc., Waltham  
Newton-Weston-Wellesley-Needham Multi-Service Center, Newton  
Phaneuf Center, Brockton  
Project-RAP, Peabody  
Re-Place, Inc., Lexington  
ShortStop, Inc., Somerville  
Springfield YWCA-Runaway Adolescent Program, Springfield  
Survival Emergency Shelter, South Weymouth  
Woburn Council of Social Concern-Neighbor Network, Woburn  
YOU, Inc., New Bedford  
YOU, Inc., Worcester  
Youth Corner Emergency Shelter, Lowell



## ADOLESCENT EMERGENCY CARE

Massachusetts providers offer runaway, homeless and at-risk youth emergency shelter and crisis intervention in community based shelters, emergency foster homes and youth programs. They provide a mix of counseling and other support services in an environment where the youth feel safe. These are necessary services since shelter is a primary right, a necessity for survival. But temporary shelter is not enough. The goal of each and every program is to seek and establish permanent homes which provide safety, nurturance and self-esteem.

Out-of-home youth in Massachusetts are a varied group and the emergency service programs established to help them are equally varied. The types of services commonly provided include:

- o Shelter Care
- o Individual Counseling
- o Outreach to Youth
- o Education
- o Transportation
- o Health Services
- o Foster Care
- o Family Counseling
- o Independent Living
- o Recreation
- o Community Hotline Services
- o Legal Services
- o Mental Health Services
- o Pre-Employment Training
- o After Care
- o Group Work

This directory lists all known emergency shelter programs in Massachusetts which serve youth on a voluntary basis. Not included are the programs designed exclusively for the treatment of delinquent youth and youth who are physically handicapped or mentally retarded. All adolescent emergency shelter programs listed herein are licensed by the Massachusetts Office for Children.

This directory has been compiled by the **Massachusetts Committee for Children and Youth (MCCY)**. MCCY is a private, non-profit child advocacy organization which sponsors the **Coalition of Adolescent Emergency Services (CAES)**, a statewide coalition of emergency shelters and related youth serving agencies.

For more information contact: Nancy Jackson, Massachusetts Committee for Children and Youth, (617) 742-8555

MCCY would like to thank the Massachusetts adolescent emergency shelter providers listed herein for their interest and cooperation in this project. We would also like to thank them for their continued dedication to some of the Commonwealth's most vulnerable youth. The government and municipal agencies and foundations that provide ongoing support to adolescent emergency and preventive care are also deserving of our appreciation. Without them many vulnerable children would be stranded in violent, chaotic homes or left to survive on the streets. Among these agencies are the Massachusetts Departments of Social Services, Mental Health and Youth Services, the U.S. Department of Health and Human Services and the United Way.



## HOTLINES AND HELPLINES

AIDS Hotline	1-800-235-2331
Alcoholics Anonymous (9 a.m. to 9 p.m.)	424-9444
Child At Risk Hotline (24 hours)	1-800-792-5200
Chinese-American Civic Association (I & R to Chinese Community)	426-8673
Massachusetts Gay and Lesbian Hotline (Monday - Friday 6 p.m. - midnight)	426-9371
National Missing & Exploited Children	1-800-843-5678
National Runaway Switchboard (24 hours)	1-800-621-4000
Operation Venus (Venereal Disease Hotline and Information and Referral)	1-800-272-2577
Parents Anonymous - Massachusetts (Answering service after business hours)	1-800-882-1250
Parents Anonymous National Hotline (Monday - Friday, 12 noon to 8 p.m.)	1-800-421-0353
Parental Stress Hotline (24 hours)	1-800-632-8188
Peace of Mind (National Runaway Hotline - 24 hours)	1-800-231-6946
Poison Center Hotline (Statewide - 24 hours) (Boston - 24 hours)	1-800-682-9211 232-2120
Rape Crisis Center	492-7273
Samaritans (personal help, suicide prevention)	247-0220
Samariteens	247-8050
Smokers Quit Line	1-800-422-6237
Teen Line	424-5700
Women's Mental Health Collective, Inc. (incest support group, individuals/families affected by incest)	354-6270



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THE BRIDGE, INC. (Bridge Over Troubled Waters), Boston	(617) 423-9575
CONCORD ASSABET ADOLESCENT SERVICES, INC., Concord	(508) 371-3006
EMERGENCY FOSTER CARE - Y.O.U. (Youth Opportunities Unlimited), Taunton	(508) 823-2561
EMERGENCY RESOURCE CENTER - Center for Human Development, Springfield	(413) 733-6624
FAMILY AND YOUTH SERVICES OF CAPE COD - DARE, INC., Hyannis	(508) 771-6525
HARBINGER HOUSE, Framingham	(508) 872-6002
ISLAND COUNSELING CENTER YOUTH SHELTER, Edgartown	(508) 627-8282
LIFE RESOURCES, INC. - PHANEUF CENTER, Brockton	(508) 584-0500
LUK, INC., Fitchburg	(508) 345-0685
MARATHON HOUSE EMERGENCY SHELTER, Walpole	(508) 668-3631
MARTHA'S VINEYARD YOUTH CRISIS SHELTER, Vineyard Haven	(508) 627-8282
MEADOWHOUSE, INC., Waltham	(617) 899-7795
NANTUCKET COUNSELING SERVICE, Nantucket	(508) 228-2689
NEWTON-WELLESLEY-WESTON-NEEDHAM MULTI SERVICE CENTER, Newton Centre	(617) 244-4802
NORTHEASTERN FAMILY INSTITUTE EMERGENCY SHELTER, Saugus	(617) 231-2500
THE PEOPLE'S BRIDGE ACTION, INC., Athol	(508) 249-2248
PHANEUF CENTER, Brockton	(508) 584-0500
PITTSFIELD SHELTER - Key Program, Pittsfield	(413) 442-1503
PLACE RUNAWAY HOUSE, INC., Boston	(617) 536-4181
PROJECT RAP, INC., Peabody	(508) 532-5316
REPLACE, INC., Lexington	(617) 862-8130
SHARED FAMILIES, FRANKLIN YOUTH SRVCS, Franklin	(508) 528-3210
SHORTSTOP, INC., Somerville	(617) 776-2277
SURVIVAL, INC., South Weymouth	(617) 331-6113
VALLEY HUMAN SERVICES, Ware	(413) 967-6241
WOBURN COUNCIL OF SOCIAL CONCERN - NEIGHBOR NETWORK, Woburn	(617) 935-6495
THE VILLAGE - YOUTH OPPORTUNITIES UPHELD, Worcester	(508) 757-5579
YWCA RAP PROGRAM, Springfield	(413) 731-9737



**Shelter Name:** AMHERST SHELTER FOR ADOLESCENTS  
**Address:** 685 West Street, Amherst, MA 01002  
**Telephone:** (413) 256-6302  
**Contact:** Hank Mathieu, Director  
Dana McNay

**State Agency Region Served:** DSS, DMH Franklin and Hampshire Counties; DYS - any area in Western Mass.

**Accept Referrals from:** DSS, DMH, DYS

**Type of Program:** Shelter

**Ages Served:** 11 - 17

**Sex:** Male\Female

**Length of Stay:** 30 days

**Number of beds:** 7

**Population Served:** Not serving actively homicidal, or suicidal, youth; arsonist; severely emotionally disturbed or individuals medicated for purposes of behavior management; profoundly retarded; physically handicapped requiring special facilities, or those with histories of serious criminal behavior.

**Special Intake Procedures:** 24 hour emergency intake

**Counseling Services:** Individual, Family and Group



**Shelter Name:** THE ATTLEBORO CENTER  
**Address:** 200 South Main Street, Attleboro, MA 02703  
**Telephone:** (508) 226-6032  
**Contact:** Corrine Verduchi, Director

**State Agency Region Served:** Statewide

**Accept Referrals from:** Anyone

**Type of Program:** Shelter

**Ages Served:** 13 - 18

**Sex:** Male\Female

**Length of Stay:** 30 days - longer for selected clients in placement program

**Number of beds:** 15

**Population Served:** The program is designed to provide short term residential services to clients who are at risk of hospitalization or in social crisis. Diagnostic, crisis intervention and outreach services are provided. The program cannot serve mentally retarded, actively suicidal or drug and alcohol dependent clients.

**Special Intake Procedures:** Approval of DMH Children's Coordinator/DSS Supervisor - phone intake by staff 24 hours a day

**Counseling Services:** Individual, Group treatment and referrals

**Special Programs:** Placement programming is available for selected clients



**Shelter Name:** BOSTON ADOLESCENT SHELTER  
**Address:** 311 Hyde Park Avenue, Jamaica Plain, MA 02130  
**Telephone:** (617) 522-8886  
**Contact:** Stuart Apony

**State Agency Region Served:** Region VI

**Accept Referrals from:** DSS

**Type of Program:** Shelter

**Ages Served:** 12 - 17

**Sex:** Male/Female

**Length of Stay:** 30 days, extended to 45 days

**Population Served:** DSS referrals with no history of violence or major substance abuse. Program will not serve psychotic or actively suicidal clients.

**Special Intake Procedures:** Currently has an agreement with Traveller's Aide

**Counseling Services:** Individual and Group and will facilitate family counseling.



**Shelter Name:** THE BRIDGE, INC. (Bridge Over Troubled Waters)  
**Address:** 47 Tremont at West Street, Boston, MA 02110  
**Telephone:** (617) 423-9575  
**Contact:** Barbara Whelan, Executive Director  
Neal Gilbert

**State Agency Region Served:** Not Applicable

**Accept Referrals from:** Anyone - Runaways, 17 or under in crisis, not DYS or DSS clients

**Type of Program:** Foster Care (with emergency shelter facilities to 3 days)

**Ages Served:** 10 - 17

**Sex:** Male/Female

**Length of Stay:** 3 nights

**Population Served:** Runaways, throwaways, homeless street youth, other alienated young people, alcohol and drug abusing youth, pregnant and parenting youth, formerly institutionalized youth, high school drop-outs and male and female prostitutes.

**Special Intake Procedures:** Open intake from all agency programs - only restriction is age (10-24).

**Counseling Services:** Individual and Family

**Special Programs:** The Bridge provides free medical van services, street work outreach, counseling, outpatient drug and alcohol treatment, educational and pre-employment and family life services for pregnant and parenting youth. Residential Independent Living for up to 9 months (ages 16-17)



**Shelter Name:** CONCORD ASSABET ADOLESCENT SERVICES  
**Address:** 56 Winthrop Street, Concord, MA 01742  
**Telephone:** (508) 371-3006  
**Contact:** Randy Dwyer, Psy.D.  
Serin Meskill, LICSW

**State Agency Region Served:** All of Eastern Massachusetts

**Accept Referrals from:** DSS, DMH, Harvard Community Health Plan

Type of Program: Shelter (in house)

**Ages Served:** 13 - 18

**Sex:** Male\Female

**Length of Stay:** 30 days

**Number of beds:** 6

**Population Served:** Adolescents, age 13 -18 who are in need of emergency shelter care, not hospitalized, i.e. runaway children, family crisis, etc. Our shelter can provide a temporary "time out", or be used for transition from hospital to home, or another appropriate long term placement.

### **Counseling Services: Individual and Family**

**Special Programs:** Tracking Project for children from the surrounding nine town area, and a transition to Independent Living Program. Extended Day Program for adolescents needing structure beyond school hours to develop social skills, impulse control, and self esteem. Parent aide program to help isolated parents increase parenting skills.



**Shelter Name:** EMERGENCY FOSTER CARE - Y.O.U. (Youth Opportunity Unlimited)  
**Address:** 61 South Sixth Street  
New Bedford, MA 02740  
**Phone:** (508) 990-1054

**State Agency Region Served:** Region V & VI

**Areas or Towns:** All of state for long term care

**Accept Referrals from:** DSS, DMH, DYS

**Type of Program:** FosterCare, one to one, emergency and long term

**Ages Served:** 8 - 18 years old

**Sex:** Male/Female

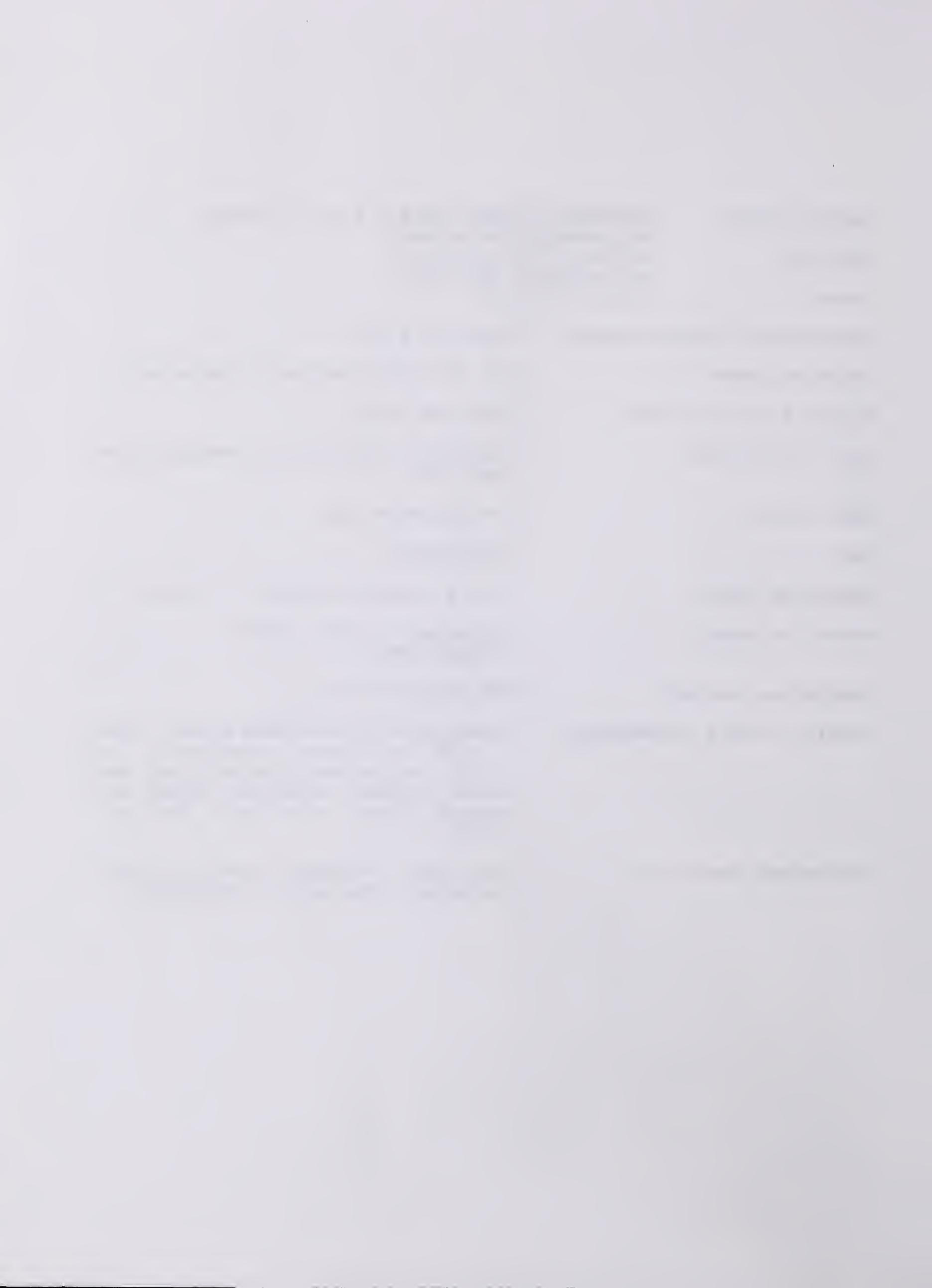
**Length of Stay:** 30 - 45 days/6 months - 5 years

**Number of beds:** unlimited - foster home:  
1 child home

**Population Served:** DSS referrals only

**Special Intake Procedures:** Intake through area home finder; then a call to intake coordinator at Y.O.U. We request psychological and social reports, medicaid number and custody order. 8 - 5 p.m. Monday - Friday.

**Counseling Services:** Caseworker, community service, family therapist. Therapy is available.



**Shelter Name:** EMERGENCY RESOURCE CENTER - Center for Human Development

**Address:** 332 Birnie Avenue, Springfield, MA 01107

**Telephone:** (413) 733-6624

**Contact:** Doris K. Schuh  
Jim Williams

**State Agency Region Served:** Springfield, Westfield, Holyoke DSS Offices

**Accept Referrals from:** DSS, CHINS, Court, Police

**Type of Program:** Foster Care

**Ages Served:** to 17 years

**Sex:** Male/Female

**Length of Stay:** 30 days maximum

**Number of Beds:**

**Population Served:** Abused, neglected or abandoned children, truants, runaways, or stubborn children considered CHINS, and those with behavior or "adolescent" problems.

**Counseling Services:** Individual and Support Services



**Shelter Name:** FAMILY AND YOUTH SERVICES OF CAPE CODE - DARE,  
INC.

**Address:** 320 W. Main Street, Hyannis, MA 02601

**Telephone:** (508) 771-6525

**Contact:** Patty Ahaen

**State Agency Region Served:** DSS - Region V; Priority given to the Cape and Islands

**Accept Referrals from:** DSS

**Type of Program:** Community based, specialized foster care

**Ages Served:** to 18 years

**Sex:** Male/Female

**Length of Stay:** 30 to 45 days

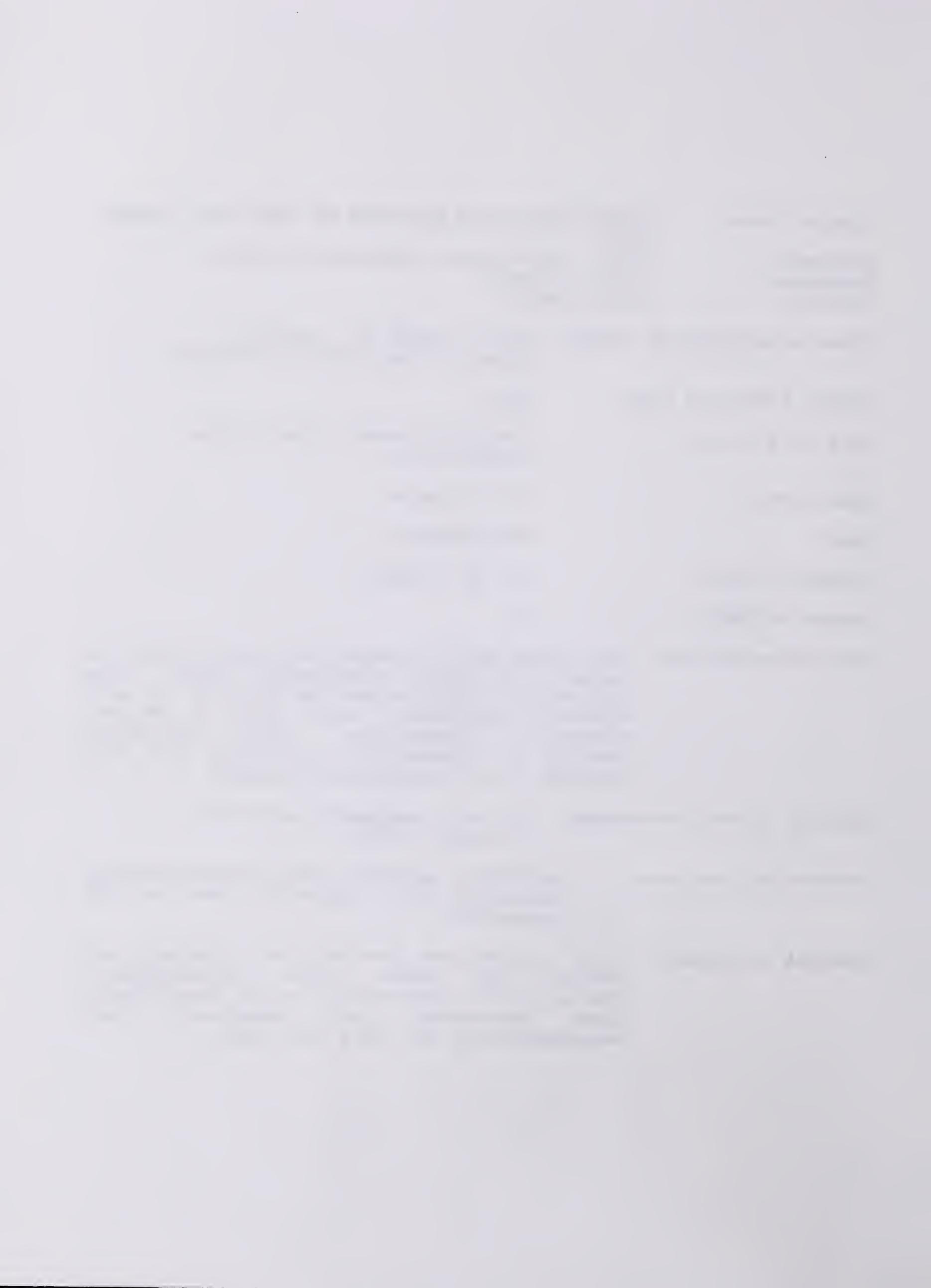
**Number of Beds:** 8

**Population Served:** The program serves children at risk of abuse or neglect and CHINS adjudicated youth. The program is inappropriate for clients who are actively psychotic, those with a current history of firesetting. Those physically abusive to themselves or others and the physically and mentally handicapped.

**Special Intake Procedures:** 24 hour emergency services, 24 hour intake

**Counseling Services:** Individual and Group (Family counseling is available with approval from a DSS caseworker)

**Special Programs:** The program can provide for referrals for medical and dental care, psychological evaluation (if requested), school enrollment, case assessment and management and recommendations for long term care.



**Shelter Name:** HARBINGER HOUSE  
**Address:** 108-110 Arlington Street, Framingham, MA 01701  
**Telephone:** (508) 872-6002  
**Contact:** Sandra Caproni, Program Director

**State Agency Region Served:** primarily Framingham and Marlboro (Region IV) DSS, can accept clients from any location

**Accept Referrals from:** DSS, DYS, DMH, CHINS, Court, Police (Anyone) DSS clearance, referral strongly encouraged

**Type of Program:** Shelter

**Ages Served:** 13-18

**Sex:** Female

**Length of Stay:** 6 weeks, 24 hour screening

**Number of Beds:** 8

**Population Served:** Voluntary clients only. Program is highly structured and restrictive; clients must consent to placement.

**Special Intake Procedures:** Clearance for the use of the shelter through Marlboro or Framingham DSS.

**Counseling Services:** Individual, Family and Group

**Special Programs:** Harbinger House has a post-residential aftercare program.



**Shelter Name:** ISLAND COUNSELING CENTER YOUTH SHELTER  
**Address:** Box 1089, Edgartown, MA 02539  
**Telephone:** (508) 627-8282, 627-8264  
**Contact:** Jane Holzapfel

**State Agency Region Served:** Martha's Vineyard Islands, Gay Head, Chilmark, Tisbury, West Tisbury, Oak Bluffs, Edgartown

**Accept Referrals from:** Anyone

**Type of Program:** Shelter

**Ages Served:** 10 - 22

**Sex:** Male/Female

**Length of Stay:** 30 days (extended to 45 days)

**Number of Beds:**

**Population Served:** The Program cannot serve clients who are actively psychotic, demonstrate suicidal ideation, are firesetters, are physically abusive or are suffering drug or alcohol withdrawal.

**Special Intake Procedures:** The client must agree to counseling.

**Counseling Services:** Individual, Family and Group



**Shelter Name:** LIFE RESOURCES, INC./PHANEUF CTR.  
**Address:** 104 Market Street, Brockton, MA 02401  
**Telephone:** (508) 584-0500  
**Contact:** Dave Kaufer, Director

**State Agency Region Served:** DSS Southeastern Region and surrounding areas

**Areas or Towns:** Full Region

**Accept Referrals from:** DSS

**Type of Program:** Shelter

**Ages Served:** 13 - 17

**Sex:** Male/Female

**Length of Stay:** 45 days maximum

**Number of Beds:** 8

**Population Served:** DSS referrals with need for shelter while formal treatment plans are being worked out. Will not work with actively suicidal, psychotic or physically acting out youth. Other issues will be looked at on an individual basis.

**Special Intake Procedures:** Resident must be accompanied by DSS worker; 24 hour intake

**Counseling Services:** Individual and Group

**Special Programs:** A Drug-Free Outpatient Counseling Program is open to all ages, and includes individual and group counseling. 24 hour hotline.



**Shelter Name:** LUK, INC.  
**Address:** 99 Day Street, Fitchburg, MA 01420  
**Telephone:** (508) 345-0685  
**Contact:** Lois Barry  
Ernest Pletan-Cross, Executive Director

**State Agency Region Served:** (Gardner & Fitchburg catchment areas) North Worcester County

**Accept Referrals from:** DSS

**Type of Program:** Emergency Foster Care Model

**Ages Served:** 8 - 18

**Sex:** Male/Female

**Length of Stay:** 30 days with extension to 45 days if clinically justified

**Population Served:** the community at large

**Special Intake Procedures:** must be DSS referred or involved within 72 hours after intake.

**Counseling Services:** Individual, Family and Group

**Special Programs:** The program offers follow-up care and group activities. Shelter residents access the full range of parent agency adolescent and family services including family therapy, substance abuse counseling, and independent living programs.



**Shelter Name:** MARATHON HOUSE EMERGENCY SHELTER  
**Address:** 1303 Washington Street, Walpole, MA 02081  
**Telephone:** (508) 668-3631  
**Contact:** Susan Doody, Director

**State Agency Region Served:** So. Norfolk County (Walpole, Millis, Westwood, Dedham, Norwood, Foxboro, Plainville, Norfolk, Medfield, Sharon, Wrentham, Canton)  
DSS Region IV

**Accept Referrals from:** Anyone

**Type of Program:** Shelter

**Ages Served:** 12 - 17

**Sex:** Male/Female

**Length of Stay:** 30 days

**Number of Beds:** 6

**Population Served:** Runaways, abused, neglected and clients with family problems are served by the program. Clients considered unsuitable are those with a history of drug abuse and the severely emotionally disturbed.

**Counseling Services:** These services are referred to other local agencies; crisis intervention.

**Special Programs:** The program provides transportation to hometown school, medical, dental and counseling appointments and assistance in locating employment. Offer recreational activities and visiting times.



**Shelter Name:** MEADOWHOUSE, INC.  
**Address:** 205 Bacon Street, Waltham, MA 02154  
**Telephone:** (617)899-7795  
**Contact:** Karen Rivers, Program Director

**State Agency Region Served:** Beaverbrook, Concord and Framingham Areas

**Accept Referrals from:** Anyone

**Type of Program:** Shelter

**Ages Served:** 11 - 17

**Sex:** Male/Female

**Length of Stay:** 30 days

**Number of Beds:** 5

**Population Served:** The program cannot serve actively psychotic or suicidal children, or those who have a history of fire-setting, nor those who have sexually abused other children, are sexually acting out, or who have previously participated in the program but will fully disregard rules and guidelines.

**Special Intake Procedures:** 24 hours - 7 days

**Counseling Services:** Individual

**Special Programs:** Activity groups are held twice weekly by Beaverbrook Guidance Center and Meadowhouse. Follow-up care one month after the client's departure is also provided.



**Shelter Name:** NEWTON-WELLESLEY-WESTON-NEEDHAM MULTI SERVICE CENTER  
**Address:** 1301 Centre Street, Newton Centre, MA 02159  
**Telephone:** (617) 244-4802  
**Contact:** Jon Dunn, Executive Director

**Areas or Towns:** Newton, Wellesley, Weston, Needham and runaways of any community if they present themselves in a crisis situation.

**Accept Referrals from:** DSS, DMH, CHINS, Court, Police (anyone)

**Type of Program:** Shelter

**Ages Served:** 12 - 18

**Sex:** Male/Female

**Length of Stay:** 30 days

**Number of Beds:** 6

**Population Served:** Runaways and homeless youth, ages 12 to 18.  
**Exclusions:** Persons needing inpatient care for alcoholism or drug addiction or are psychotic, actively suicidal or homicidal.

**Special Intake Procedures:** Initially, each youth receives an intake interview to assess needs and concerns. Multi-Service Center staff explain services. The client agrees to a contract concerning responsibilities and rights. Parents are contacted regarding the client's stay at the shelter. 24 hour Intake.

**Counseling Services:** Individual, Family and Group

**Special Programs:** Aftercare counseling to individuals and families. Advocacy, case management, recreation, tutoring, pre-vocational counseling.



**Shelter Name:** NORTHEASTERN FAMILY INSTITUTE EMERGENCY SHELTER  
**Address:** 239 Hamilton South, Saugus, MA 01906  
**Telephone:** (617) 231-2500  
**Contact:** Sharon Costin

**State Agency Region Served:** DSS Lynn Area Office

**Accept Referrals from:** Lynn, Saugus, Swamscott, Nahant

**Accept Referrals from:** DSS

**Type of Program:** Foster Care

**Ages Served:** 10 - 17

**Sex:** Male/Female

**Length of Stay:** 45 days maximum

**Number of Beds:** 4

**Population Served:** Abused, neglected, CHINS, runaway, homeless and criminally detained youth. Restrictions because of home setting are arson, suicidal, homicidal and child molestation behaviors.

**Special Intake Procedures:** Closed through Lynn area office. Other areas need to go through "homefinder" in Lynn.

**Counseling Services:** (Informal) Individual

**Special Programs:** Group and individual recreational activities and assisting in locating or moving on to appropriate placement.



**Shelter Name:** THE PEOPLE'S BRIDGE ACTION, INC.  
**Address:** 465 Main Street, Athol, MA 01331  
**Telephone:** (508) 249-2248;  
                 (508) 249-4249 (24 hour shelter hotline)  
**Contact:** Mariann DeBarbieri

**State Agency Region Served:** DMH District I (9 town Athol/Orange DMH area)

**Accept Referrals from:** DSS, DMH, CHINS, Court, DYS, police, schools, parents, self

**Type of Program:** Foster Care Model Emergency Shelter

**Ages Served:** 0 - 18 (clients under 7 must be admitted with mother, mother may be over 18)

**Sex:** Male/Female

**Length of Stay:** 30 days, up to 45 if court involved

**Number of Beds:** 6

**Population Served:** The program cannot provide service to actively psychotic or suicidal youths. Clients must be willing to enter. Clients must be signed in by legal guardian

**Counseling Services:** Individual, Family and Group

**Special Programs:** The shelter offers follow-up and recreational programs. 24 hour hotline.



**Shelter Name:** PITTSFIELD SHELTER - Key Program  
**Address:** 484 West Street, Pittsfield, MA 01201  
**Telephone:** (413) 442-1503  
**Contact:** Michael Dunn

**State Agency Region Served:** DSS and DMH Pittsfield Areas;  
Berkshire County only

**Accept Referrals from:** DSS, DMH, Police, Anyone

**Type of Program:** Shelter

**Ages Served:** 11 - 22

**Sex:** Male/Female

**Length of Stay:** 30 days

**Number of Beds:** 8

**Population Served:** CHINS, abused and neglected and homeless clients are served; no referral is needed. Restrictions include: arsonist, the actively psychotic and clients needing constant medical attention. No client, however, is automatically rejected.

**Special Intake Procedures:** 24 hour intake

**Counseling Services:** Individual, Family and Group

**Special Programs:** Educational and psychiatric programs are offered.



**Shelter Name:** PLACE RUNAWAY HOUSE, INC.  
**Address:** 402 Marlborough Street, Boston, MA 02115  
**Telephone:** (617) 536-4181  
**Contact:** Any Counselor  
Debbie Regazzini, Executive Director

**State Agency Region Served:** All regions and nationwide

**Accept Referrals from:** Anyone

**Type of Program:** Shelter

**Ages Served:** 13 - 17

**Sex:** Male/Female

**Length of Stay:** 14 days

**Number of Beds:**

**Population Served:** Restrictions include the psychotic and pre-psychotic and drug dependent youth. Clients must be willing to stay at Place.

**Special Intake Procedures:** Place has 24 hour open intake.

**Counseling Services:** Individual, Family and Group

**Special Programs:** Place does a 30 day follow-up on all clients who have used their services. Place Aftercare provides comprehensive counseling, advocacy, referral and crisis prevention services to ex-residents and their families for periods ranging from 12 weeks to one year.



**Shelter Name:** PROJECT RAP  
**Address:** 19 Chestnut Street, Peabody, MA 01960  
**Telephone:** (508) 532-5316  
**Contact:** Allan Williams  
Holly Mugford, Director

**State Agency Region Served:** Region III

**Areas or Towns:** Amesbury, Boxford, Georgetown, Groveland, Haverhill, Merrimac, Newbury, Newburyport, Rowley, Salisbury, West Newbury, Beverly, Essex, Gloucester, Hamilton, Ipswich, Manchester, Rockport, Topsfield, Wenham, Danvers, Marblehead, Middleton, Peabody, Salem

**Accept Referrals from:** Anyone

**Type of Program:** Shelter

**Ages Served:** 11 - 17

**Sex:** Male/Female

**Length of Stay:** 30 days

**Number of Beds:** 8

**Population Served:** Restrictions: history of psychotic behaviors, sexual perpetrator, firestarting, violent or assaultive behavior or currently suicidal.

**Special Intake Procedures:** Clients are pre-screened over the phone and determination is made regarding appropriateness for the program. An intake interview is scheduled and client and significant others (DSS worker, parents) are interviewed and final determination made. 24 hour intake

**Counseling Services:** Individual, Family and Group

**Special Programs:** Aftercare program, 24 hour hotline (508-922-0000)



**Shelter Name:** REPLACE, INC.  
**Address:** 1912 Mass. Avenue, Lexington, MA 02173  
**Telephone:** (617) 862-8130  
**Contact:** William L. Blout

**State Agency Region Served:** Town of Lexington

**Accept Referrals from:** DSS, DYS, DMH, CHINS, Court, Police,  
Anyone

**Type of Program:** Foster Care Shelter

**Ages Served:** 12 - 17

**Sex:** Male/Female

**Length of Stay:** one to three nights

**Number of Beds:**

**Population Served:** RePlace cannot take actively psychotic or  
suicidal clients, and only rarely are  
non-Lexington residents admitted. A client is  
expected to follow all family rules.

**Special Intake Procedures:** 24 hour intake

**Counseling Services:** Individual, Family and Group; referral  
service.



**Shelter Name:** SHARED FAMILIES, FRANKLIN YOUTH SERVICES  
**Address:** 150 Emmons St., Franklin, MA 02038  
**Telephone:** (508) 528-3210  
**Contact:** Jay S. Cohen

**State Agency Region Served:** Franklin residents and surrounding towns only

**Accept Referrals from:** DSS, CHINS, Police, Anyone

**Type of Program:** Shelter in Private Homes, 5 families

**Ages Served:** 11 - 17

**Sex:** Male/Female

**Length of Stay:** 72 hours

**Number of Beds:**

**Population Served:** Youth must be willing to stay in assigned homes and cannot be actively involved in substance abuse. Will not take referrals of violent or abusive youth.

**Special Intake Procedures:** 24 hours, through office or police station. Meet with individual and determine appropriateness of referral. Contact involved agencies (i.e. DSS and parents, as necessary).

**Special Programs:** Refer for services and follow-ups.



**Shelter Name:** SHORTSTOP YOUTH EMERGENCY SHELTER  
**Address:** 62 Meacham Road, Somerville, MA 02144  
**Telephone:** (617) 776-2277  
**Contact:** Any counselor  
Thomas Hall, Executive Director

**State Agency Region Served:** open referral, primarily Somerville, Cambridge, Middlesex County and Greater Boston

**Accept Referrals from:** Anyone

**Type of Program:** Shelter

**Ages Served:** 8 - 17

**Sex:** Male/Female

**Length of Stay:** 30 days (possible extension to 45 days)

**Number of Beds:** 9

**Population Served:** ShortStop serves victims and children at-risk of abuse or neglect, as well as runaway and homeless youth. The program is not appropriate for current drug and alcohol abusers, or those who pose a threat to themselves or others.

**Special Intake Procedures:** Priority given to Somerville/Cambridge youth and those who are at immediate risk of homelessness.

**Counseling Services:** Individual, Family and Group

**Special Programs:** Follow-up, care and advocacy offered to all youth after their shelter stay. Transitional support services and outreach/education also provided. Program provides day programming for youth without educational or employment options.



**Shelter Name:** SURVIVAL, INC.  
**Address:** 911 Main Street, So. Weymouth, MA 02190  
**Telephone:** (617) 331-6113  
**Contact:** Any counselor

**State Agency Region Served:** DSS, Region 3 (Southeast Region)  
(Quincy, Milton, Randolph, Weymouth,  
Braintree, Norwell, Hull, Scituate,  
Chassett, Hingham)

**Accept Referrals from:** DSS only

**Type of Program:** Shelter

**Ages Served:** 13 - 18

**Sex:** Male/Female

**Length of Stay:** 45 days (maximum)

**Number of Beds:** 9

**Population Served:** Unable to serve firesetting, actively suicidal  
or violent adolescents

**Special Intake Procedures:**

**Counseling Services:** Individual, Family and Group

**Special Programs:**



**Shelter Name:** **VALLEY HUMAN SERVICES**

**Address:** **96 South Street, Ware, MA 01082**

**Telephone:** **(413) 967-6241**

**Contact:** **Orca Giarrusso**  
**Evelyn G. Glickman**

**State Agency Region Served:** **Region I, Hampshire and Hamden Counties**

**Accept Referrals from:** **DYS, DMH, Police, Anyone**

**Type of Program:** **Foster Care**

**Ages Served:** **12 - 22**

**Sex:** **Male/Female**

**Length of Stay:** **3 months (Emergency Program)**  
**Indefinite (Long Term Program)**

**Population Served:** Valley Human Services serves adolescents with emotional difficulties causing acting out behaviors or depression who cannot live in their own homes. The program cannot serve clients who are actively suicidal, or otherwise dangerous to themselves or others, or have a recent history of fire-setting. Clients with mild psychosis are eligible. The program is voluntary; a parent or legal guardian must sign for clients under 18.

**Special Intake Procedures:** **24 hour intake**

**Counseling Services:** **Individual and Family**

**Special Programs:** The program offers recreational and vocational opportunities, as well as GED preparation. Follow-up casework continues for at least one month after a client's stay.



**Shelter Name:** "THE VILLAGE" An Emergency Shelter/Diagnostic Center  
Youth Opportunities Upheld, Inc.  
**Address:** 979 Millbury Street, Worcester, MA 01607  
**Telephone:** (617) 757-5579  
**Contact:** Clinical Supervisor

**State Agency Region Served:** Central Mass. (can accept all Mass.)

**Accept Referrals from:** Anyone

**Type of Program:** Shelter

**Ages Served:** 12 - 17

**Sex:** Male/Female

**Length of Stay:** 30 days maximum

**Number of beds:**

**Population Served:** The Village provides mental health and social services to clients who would be considered CHINS.

**Counseling Services:** Individual, Family and Group



**Shelter Name:** WOBURN COUNCIL OF SOCIAL CONCERN - "Neighbor Network"

**Address:** 19 Campbell Street, Box 523, Woburn, MA 01801

**Telephone:** (617) 935-6495

**Contact:** Karen Seif

**State Agency Region Served:** IV A Arlington

**Accept Referrals from:** DSS, (Court, Policy up to 72 hours only)

**Type of Program:** Foster Care

**Ages Served:** 11 - 18

**Sex:** Male/Female

**Length of Stay:** up to 45 days

**Population Served:** The Neighbor Network serves abused, abandoned and neglected youth, and youth in crisis. Restrictions include youths with a current substance abuse problem, who are actively suicidal, have a history of violent behavior or are fire setters. Court involved youth are subject to individual case review. It is preferable that clients be involved in therapy or counseling.

**Counseling Services:** Individual and Group

**Special Programs:** Special programming includes weekly activity with other youths in placement, substance abuse assessments and intervention group available as needed. Family and adolescent therapy also available.



**Shelter Name:** YWCA RAP PROGRAM  
**Address:** 17 Harriet Street, Springfield, MA 01107  
**Telephone:** (413) 731-9737  
**Contact:** Bob Gray

**State Agency Region Served:** DSS Region I

**Accept Referrals from:** DSS, CHINS, Court, Police, Anyone  
(may need DSS approval)

**Type of Program:** Emergency Shelter

**Ages Served:** 12 - 17

**Sex:** Male/Female

**Length of Stay:** 30 days maximum in a 1 year period

**Number of Beds:** 10

**Population Served:** DYS and DMH referrals are not accepted. The program cannot accept anyone with a past history of attempted suicide, violent behavior, arson, criminal convictions, drug or alcohol addictions or anyone enrolled in the program for a 30 day period within the previous year.

**Special Intake Procedures:** 24 hour intake





